

Mapping a Bright Future





STRATEGIC PLAN **2016**—**2023**





President's Message

The life-changing education and experiences that occur in our classrooms, our labs, and our common spaces each day have opened doors of opportunity to countless students and their families, both in our local community and around the world. North Seattle College also has led to economic and learning development for our region, city, and the homes of our employees.

While much has changed since our founding in 1970, North Seattle College's mission to change lives through education, just like our emblem of the North Star, has been constant.

We fulfill our mission by remaining forward-looking, innovative and student-focused during a time when our world is experiencing rapid change in everything from how we learn and communicate, to how we work.

We also fulfill our mission by uniting behind a shared vision, one where we each of us actively contributes to our Core Themes of *Advancing Student Success*, *Exceling in Teaching and Learning*, and *Building a Sustainable Community* that values the triple bottom line.

To continue and build on this progress, North's new seven-year, 2016-2023 Strategic Plan outlines goals for our college. These goals and objectives were created following thorough input from you, our students and our community over the course of a year.

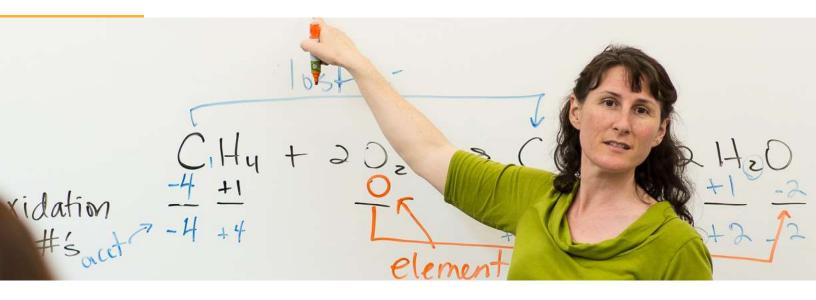
By shifting from the previous five-year plan, and moving to a seven-year plan, North will now be strategically aligned with the accreditation cycle, which ensures active and scaled annual assessment of institutional effectiveness.

And while the goals and objectives outlined in our new plan are specific, they are not prescriptive. This approach is intended to give college committees and programs the flexibility needed to build annual plans that direct the best path forward for improving each of the Core Theme areas and objectives.

History is filled with examples of how people have relied on the North Star for guidance. Likewise, this plan will help us map a bright future for our institution and, ultimately, our students.

Sincerely,

Dr. Warren Brown,
North Seattle College



Mission and Values

Mission

North Seattle College is committed to changing lives through education.

We achieve our mission by:

- offering comprehensive educational opportunities.
- creating a highly supportive learning environment.
- engaging in effective and enduring partnerships.

Core Themes

Advancing Student Success Excelling in Teaching and Learning Building a Sustainable Community

Values

Caring
Collaboration
Diversity
Innovation
Integrity
Quality





Introduction & Process

The previous North Seattle College Strategic Plan was a five-year plan that went through 2016 and coincided with the college's Seven-Year accreditation visit, which occurred in April 2016. Recognizing that the end of the plan's timeframe would be approaching, President Warren Brown tasked the college's Executive Team, an external consultant, and a college-wide participatory governance team, known as College Council, with collecting input from the campus community and drafting goals and objectives for a new seven-year plan that is aligned with North's next accreditation visit in 2023.

Starting in August 2015, the Executive Team reviewed the Seattle College District Strategic Plan, data from external scans, and the college's mission, vision and values. Leadership expressed support for the college's Core Themes and overall mission and values, but felt a future plan would benefit from fewer and better defined objectives, greater employee involvement in drafting the plan, and improved measures for accurately measuring and tracking progress on specific goals.

Over the course of a year, significant input was collected on the new plan, including from students, faculty and staff, district employees, as well as members of the greater North Seattle community, during numerous meetings and forums.

These groups also supported preserving North's Core Themes but encouraged streamlining the number of goals and objectives identified in a new plan. Over the course of this period, it also became increasingly important to align North's goals with the Seattle College District Strategic Plan and to incorporate suggestions from North's accreditation visit.

The plan that follows is the result of a year's worth of open, thoughtful and invaluable feedback from campus employees, students and our community.



Core Theme One: Advancing Student Success

At North Seattle College, we see **Advancing Student Success** through creating college structures and student experiences that aid in student development leading up to their academic goals.



North Seattle College achieves this through our stated institutional values by: Supporting a **caring**, inclusive, student-centered culture. We foster active, **collaborative**, and self-directed learning. We promote student engagement through embracing **diversity** of cultures, ideas, perspectives, and people. We support **innovation** that leads to greater student success. We support student perseverance through institutional and student **integrity** and accountability. We strive for **quality** across student services, instruction, and administrative services areas so that our students have the ability to excel.

Goal:

To significantly increase the percentage of students who successfully complete their educational goals.

Objective:

- **1.01** Increase Student Achievement Initiative Points
- **1.02** Increase Retention rates
- **1.03** Increase percent of students reporting that they are "meeting" or "definitely meeting" their educational goals at the college.
- **1.04** Increase percent of professional-technical completers who are employed in any field within nine months of leaving NSC.
- **1.05** Increase number of students who complete a degree, certificate, or transfer within four years.
- **1.06** Increase the equity of academic success among all student groups.



Core Theme Two: Excelling in Teaching & Learning

At North Seattle College, we see Excelling in Teaching and Learning by embodying a "learning college" culture. We believe that as a learning college every area and program of the college contributes to the learning process. We focus on learning and not instruction as a structure. Additionally, teaching and learning is a reflexive and shared process where, regardless of our role in the institution, we are both teachers and learners at the same time.

North Seattle College achieves this through our stated institutional values by: Engaging in the work of teaching and learning while **caring** for the learner as a whole person. We support **collaboration** through the interchange of teaching and learning across the institution. We create inclusive environments that bring learners together to construct knowledge in their own **diverse** ways. We support **innovation**, knowing that learning occurs in many ways, anywhere, and at any time. We help learners engage in the knowledge development process, as they demonstrate personal **integrity** and accountability for their own learning. We strive for **quality** and effectiveness through the creation of standards, formative assessment, and measurable outcomes.

Goal:

To produce more opportunities for knowledge and skill development for every learner.

Objective:

- **2.01** Increase documented achievement of essential learning outcomes, program learning outcomes, and course learning outcomes.
- **2.02** Increase student satisfaction with meaningful learning experiences.
- **2.03** Increase documented achievement of non-instructional programs through review and assessment of goals.



- 2.04 Increase external recognition of institutional excellence in teaching and learning.
- **2.05** Increase percent of employees who report applying new knowledge to their work derived from professional development activities.

Core Theme Three: Building a Sustainable Community

At North Seattle College, we see **Building** a Sustainable Community as an important ethical standard driven by the "triple bottom line." Thus, before the college engages in an internal or external community program or service, we will determine the social, fiscal and environmental impact of the college's actions.

North Seattle College achieves this through our stated institutional values by: Ensuring our work is performed with a **caring** and inclusive perspective for all communities and the environment. Maintaining and growing **collaborative** relationships with our community to establish synergies of scale and



outcome. Affirming that the college is a microcosm of society, we actively strengthen our work in social **diversity**, inclusion, and equity. Supporting **innovation** with unique approaches that reflect the changing needs of various communities. Demonstrating **integrity** by the transparent application of "the triple bottom line." Assessing for **quality** and commonality in mission as we work with our various on-and-off-campus partners.

Goal:

To use a long-range perspective to make decisions that lead to a fiscally, socially and environmentally sustainable institution.

Objective:

3.01 Increase the development of an equitable and inclusive college campus.

- **3.02** Increase engagement of strategic partnerships that support "the triple bottom line."
- **3.03** Increase State-funded, contract-funded, and Continuing Education enrollments.
- **3.04** Increase the development of the college's sustainability efforts in resource utilization, curriculum, and campus culture.
- **3.05** Balance operational plans and fiscal capacity for institutional effectiveness.







One of the Seattle Colleges

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